



To Our Valued Customers:

UniNet is aware of the recent communication from Oki entitled "Consumer Warning". UniNet values the Intellectual Property rights of its own inventors and of other companies. While we previously had utilized Oki-based engines in two versions of our transfer printers, it should be noted that the iColor 500 has since been replaced by the newer iColor 550 which is NOT based on Oki technology. This new model is capable of faster speeds and higher quality as compared to the C711 series, which is now 8 year old technology.

UniNet printers are improved versions of the original base engine, not clones. They are sold with our branding clearly on the machine, packaging, manuals, software, and supplies. We are in no way misleading customers into believing our products are anything other than our printers, and covered by our own warranty and support infrastructure.

UniNet alone is responsible for the warranty and support of our products. In fact, UniNet provides a far more extensive and comprehensive warranty through our own offices around the world and our vast dealer network which has been thoroughly trained to provide world class service and support. Our customers have the ability to interact with us via free phone support or through our online portal where they can find detailed instructions, helpful support videos, and live support via remote PC control.

UniNet is not engaged in any legal dispute with Oki. Rest assured our products are IP safe as we have been granted 6 US patents on our exclusive conversion process and have many other patents pending in the US and Europe that allow us to make our advanced printers with their unique "5 in 1" technology, replacing the need to have several printers (white overprinting/white underprinting/fluorescent color printing/sublimation printing/CMYK printing). UniNet has been granted several international certifications including the important CE certification needed for exporting to Europe.

Contrary to what has been communicated, UniNet printers do indeed receive firmware and driver updates, and our white toner is certified safe, and thus has a full Material and Safety Data sheet available. UniNet has been in the toner manufacturing business for nearly 30 years. With 15 global sales and distribution centers, our toner products are inside millions of printers around the globe.

UniNet has shipped thousands of our innovative white toner printers worldwide in the past 5 years and has some exciting new releases planned for 2019. We look forward to continuing to serve our existing customers and continue to make many new ones in the coming years.

For any additional information, or if you are ready to upgrade to the most advanced white toner printers available, please contact us at 631-590-1040, email us at sales@icolorprint.com, or find us on the web at www.icolorprint.com.

Sincerely,

A handwritten signature in blue ink that reads "Joseph A Dovi". The signature is fluid and cursive, with the first name being the most prominent.

Joseph A Dovi
COO, UniNet Imaging, Inc.
3232 West El Segundo Blvd
Hawthorne, CA 90250